



[Knowledgebase](#) > [Errors](#) > [MAPI Errors and Result Code when using Bulk Email](#)

MAPI Errors and Result Code when using Bulk Email

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RESULT CODES

Below are two commonly-experienced result codes and what they could indicate.

Result Code 2 (MAPI_E_FAILURE), or **Result Code 3** (MAPI_E_LOGON_FAILURE) both may indicate trying to use the desktop option.

- Resolution Option 1: In the email setup widget (forLPX that's in "File| User Options Tab|E-mail Options: Configure button) chose "Method to send" of "Server" and fill in the SMTP information.
- Resolution Option 2: Make sure Outlook is selected as default mail app under default apps in windows then create an Outlook profile. The instructions to create an Outlook profile are detailed here:
 1. Lookup Control Panel in search box in Windows.
 2. Search for Outlook in Control Panel search box.
 3. Click on Show Profiles.
 4. If there is already a profile copy it and then delete the old one.
 5. If no profile exists create a new one with the correct email address information provided.
 6. Make sure that the profile is considered the default.